

Sign Up to Receive

OUTAGE TEXT ALERTS

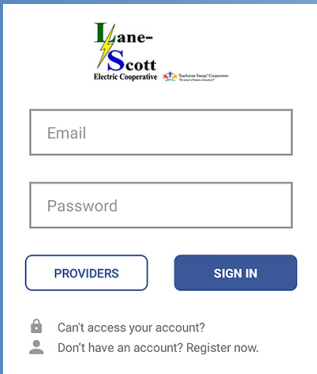


A Touchstone Energy® Cooperative

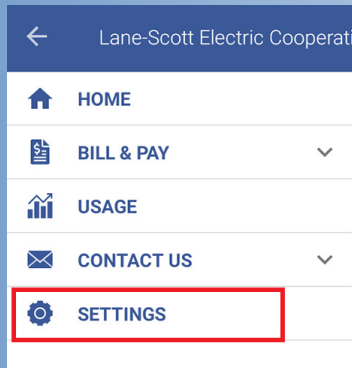
Lane-Scott Electric now offers free text message alerts if you wish to receive a text or e-mail notification about when your power goes out and when it's restored. You must have a Lane-Scott SmartHub account with a current cell phone number on file in order to receive texts. SmartHub can be accessed online or on a Smart Phone. Below are instructions on how to sign up for outage text alerts.

SmartHub Mobile Instructions:

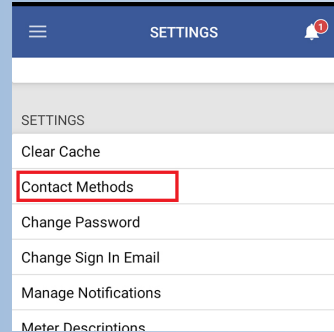
1. Log On To Your SmartHub Account



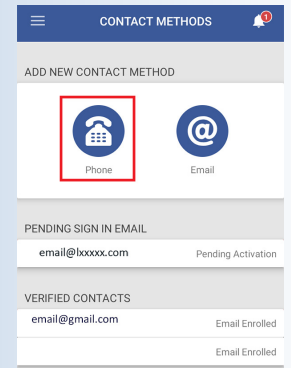
2. Select Settings from the Main Menu



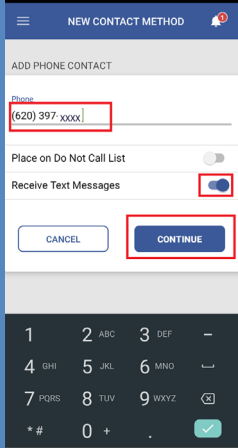
3. Select Contact Methods (To Add a Mobile Phone #). If already entered skip to step #



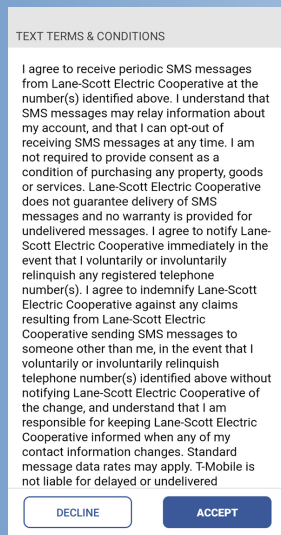
4. Select Phone to Add Your Mobile Number



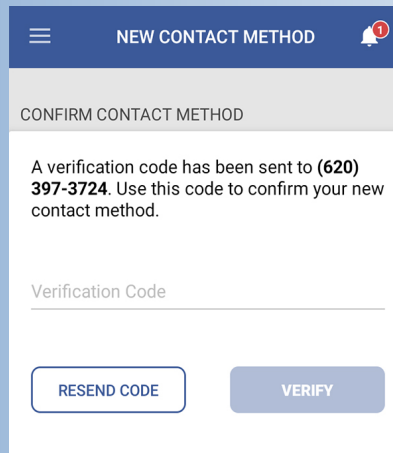
5. Enter phone number, slide "Receive Text Messages" button to the right, Click Continue



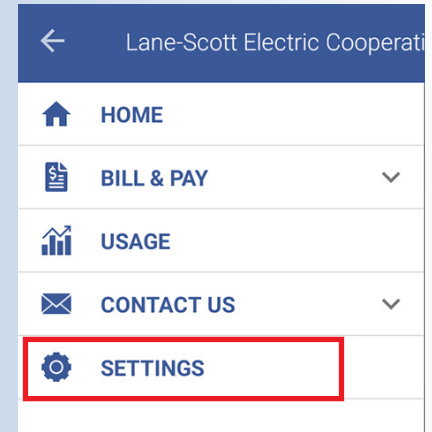
6. Accept Terms



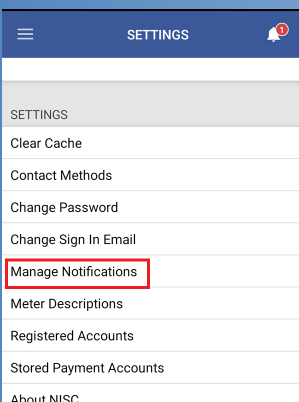
7. A Verification Code will be texted to you. This screen automatically pops up



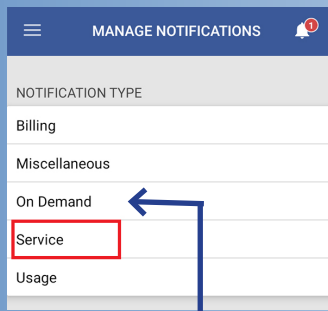
8. Go Back the Main Menu and Select Settings



9. Select Manage Notifications

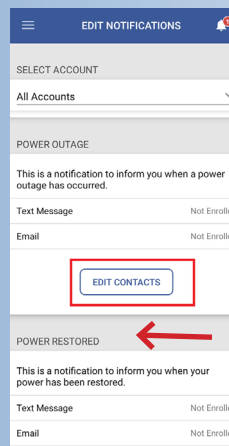


10. Select Service



Go to "On Demand" notifications to select other notifications such as our E-Newsletter, From the Manager, and Watt's Up at Lane-Scott announcements by text or email.

11. Edit Contacts for the Accounts you wish to receive outage notifications



To receive notifications when power's restored, Scroll down and edit contacts in the "POWER RESTORE" section.

12. Select your mobile phone number and click save

