



LANE-SCOTT ELECTRIC COOPERATIVE

Connections

Lane-Scott Electric Cooperative, Inc.

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In Case of an Outage

If your electricity is off for more than a few minutes, call 800-407-2217. Office hours are 8 a.m. to 5 p.m. After-hours calls will be answered by the dispatch and standby personnel.

24-hour Electrician Service

If you are without electricity or have an electrical emergency on your side of the meter, we have a master electrician on staff available 24 hours a day.

Hagans and Lawrence Attend Cooperative Leadership Camp

KATE HAGANS and **MORGAN LAWRENCE** joined youth from across Kansas, Colorado, Oklahoma and Wyoming for the Cooperative Youth Leadership Camp, July 17-23, 2010, in Steamboat Springs, CO.

Hagans and Lawrence were selected from a group of high school applicants by Lane-Scott. To win this trip, students were asked to write an essay on “how have the services from Lane-Scott Electric made our lives better?”

“Lane-Scott is proud to support the Youth Tour program and send our youth to develop essential leadership and teamwork skills,” said Earl Steffens, Manager. “Our hope is that local students gained awareness of how our electric cooperatives work and how important it is for the youth to be involved in our community.”

During their week-long stay in Colorado, the students created a candy cooperative. They established a board of trustees and selected a general manager who held daily membership meetings. In the evenings, they marketed their product at the canteen. At the end of the week the group decided how to handle any profit margins.

The campers also took part in legislative presentations, a light and high-voltage display and a competition to build a transmission line. They explored the Steamboat Village and Old Town Steamboat



Morgan Lawrence and Kate Hagans embrace the camp experience and enjoy the view on top of Mount Werner.

Springs, went white water rafting and toured the Craig Power Plant and Trapper Mine.

“The students this year exhibited amazing leadership potential,” Shana Holsteen, Kansas Electric Cooperatives Director of Communications said. “Throughout the week, campers developed their leadership skills and learned about electric cooperatives through camp activities. It is amazing to see how much the students' skills grow in just one week.”

Huck, Mulville & Vieux Join the Lane-Scott Junior Board of Trustees



Catherine Huck

Lane-Scott Electric Cooperative welcomes **CATHERINE HUCK, SARAH MULVILLE** and **AUSTIN VEIUX** to the Junior Board of Trustee members.

Catherine Huck represents Scott and Logan counties and is the daughter of Lance and Irene Huck.



Sarah Mulville

Sarah Mulville represents Lane and Gove counties and is the daughter of Tom and Roxie Mulville.



Austin Vieux

Austin Vieux represents Hodgeman and Ness counties and is the son of Doug and Melody Vieux.

October is Co-op Month The Cooperative Difference

Every October since 1930, not-for-profit cooperatives have celebrated Cooperative Month. During this time, it makes sense to highlight the qualities that make electric cooperatives different from other types of utilities and business.

For starters, electric co-ops are owned by those they serve. That's why those who receive electric service from us are called members, not customers. Without members, there would be no Lane-Scott Electric.

Members maintain democratic control of our co-op, which means they elect fellow members to represent them on the board of trustees every July at our annual meeting. We also return margin's (profits) to our members every spring and fall in the form of capital credits.

One principle that sets us apart from other businesses is our concern for community. As a cooperative, we have a special responsibility to support the areas in which our members live and work. From sponsoring




a local school's baseball team to supporting new jobs and industry through economic development efforts, we stand as a driving force in our community.

Of course, co-ops span all industries, including credit unions, dairy operations, health care, housing, and much more. There are more than 29,000 co-ops across the nation. And not all are small or rural. Just look at nationally known co-ops like Sunkist, Ace Hardware, and Land O' Lakes.

Overall, co-ops are more accessible than other types of businesses. We give our members a voice, and we are local-living and working alongside those we serve.

That's the cooperative difference.



Energy Efficiency

Tip of the Month

It may be time to replace your refrigerator. A fridge made before 1993 could cost more than \$100 each year to operate. A new ENERGY STAR qualified model could cut your related energy costs in half. In addition, newer models keep food fresher longer.

Source: U.S. Department of Energy

Is Electricity a Medical Necessity in Your Home?

For some electric cooperative members, service is more than a convenience, it is a necessity.

Lane-Scott Electric realizes that some homes are equipped with life-sustaining medical equipment that requires a reliable source of power. Our commitment to you is to provide electric service safely and with as few interruptions as possible.

Unfortunately, it is impossible to guarantee uninterrupted power 100 percent of the time. Each year, events—

some beyond our control—occur and cause power outages.

Notifying the cooperative of your situation does not guarantee uninterrupted electric service, nor does it guarantee immediate attention to your individual service should the area experience a power outage. It does alert us to the situation.

Letting us know your specific needs allows Lane-Scott Electric personnel to better serve you. This is just another way Lane-Scott Electric is looking out for you.

Cold Weather Rule Summary

Effective November 1 - March 31

Member Responsibilities

- ▶ Agree to pay 1/12 or the overdue amount of their bill, plus 1/12 of their current bill, all disconnection and reconnection fees, and applicable deposit (deposit to be spread evenly over the length of plan), and agree to pay the remainder in equal payments over the next 11 months.
- ▶ Other payment plan as negotiated with company (can be less than 12 months).
- ▶ Must pay future bills in full while paying off the overdue amount.



The CWR ensures you will have electric and gas service for your home during the winter. You must make pay arrangements with Lane-Scott to use the CWR.

F for 24 hours, before disconnect can be worked. If forecast indicates temperature will fall below 35° F, disconnect must be canceled and company must wait for new 48-hour window.

Company must inform member they have the right to enter a level payment plan for arrear paid thru an initial payment and equal installments over 11 months. If member still wants plan with fewer months, document that 12 months was offered to and refused by member. Plans with fewer than 12 months are considered to be CWR plans.

Default of Plan

- ▶ Member must pay cash or money order to cure a NSF check within 10 days of NSF letter issued or will be in default of payment plan.
- ▶ Outside of the CWR plan (April 1 through Oct. 31), a member who defaults on a CWR plan is not eligible for another payment plan until the pay all arrearages from prior CWR plan.
- ▶ Inside of the CWR period, a member who defaults on a CWR plan is eligible for a new CWR plan after making initial payment of at least 1/12, as explained above under Member Responsibilities.

Renegotiation of Payments

If member receives lump sum assistance (i.e. LIEAP), the member is encouraged to renegotiate their CWR payments.

Member Must Not

- ▶ Violate any rule that affects the safety of the member, other persons, or the utility's delivery system.
- ▶ Bypass meter.
- ▶ Misrepresent identity to obtain or retain service.
- ▶ Tender NSF check as initial or installment payment and not cure the insufficient payment within 10 days after NSF letter is mailed.

Under 1, company can disconnect member immediately.

Under 2 and 3, company can disconnect, regardless of temperature, 48-hours after tagging door or making phone call to member.

Under 4, company must send NSF letter giving 10 days to cure NSF check, then disconnect is allowed regardless of temperature.

Company Responsibilities

A 48-hour window required where temperature will remain above 35° F.

In first 24 hours, company must call or tag door of member notifying them of disconnect next day.

On the second day (day of disconnect), company must receive forecast that temperature will remain above 35°

Statement of Nondiscrimination

Lane-Scott Electric Cooperative, Inc. has filed with the Federal Government a Compliance Assurance in which it assures the Rural Utilities Service that it will comply fully with all the requirements of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975 and the Rules and Regulations of the Department of Agriculture issued thereunder, to the end that no person in the United States shall, on the grounds of race, color, or national origin be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination in the conduct of its program and the operation of its facilities.

Under this assurance, this organization is committed not to discriminate against any person on the grounds of race, color or national origin in its policies and practices relating to applications for service or any other policies and practices relating to treatment of beneficiaries and participants including rates, conditions and extension of service, use of any of its facilities, attendance at and participation in any meetings of beneficiaries and participants or the exercise of any rights of such beneficiaries and participants in the conduct of the operations of this organization.

Any person who believes himself, or any specific class of individuals, to be subjected by this organization to discrimination prohibited by Title VI of the Act and the Rules and Regulations issued thereunder may, by himself or a representative, file with the Secretary of Agriculture, Washington, D.C., 20250 or the Rural Utilities Service, Washington, D.C., 20250 or this organization, or all, a written complaint. Such complaint must be filed not later than 180 days after the alleged discrimination, or by such later date to which the Secretary of Agriculture or the Rural Utilities Service extends the time for filing.

Identity of complainants will be kept confidential to the extent necessary to carry out the purpose of the Rules and Regulations.

Thank You Notes to Lane-Scott



thank you

Dear Lane-Scott,

Thank you for the neat dishes at the meeting. They are nice for many things. Also, as always, we enjoyed the meal and time visiting together with friends. Our air conditioning these hot days is AWESOME. Thanks for the jobs you all do.

Sincerely,
Darryl and LaVina Johnson

2011. Again, thank you for the wonderful opportunity.

Sincerely,
Morgan Lawrence, *Camp Participant*



Thank You!
Thank You!
Thank You!

Dear Lane-Scott,

Thank you Lane-Scott Electric Coop., Inc., for sponsoring the Reserve Grand Champion Showmanship plaque in the dog project. This was really exciting and a surprise being Porter's first dog show.

Sincerely,
Madison O'Brien

Dear Lane-Scott,

I'd like to thank you for sending me on this AMAZING trip! We went rafting yesterday and had a great time! We are on our bus, on our way to Steam Boat Springs right now. I've met so many new people, and have experienced new things. Colorado is so much different than western Kansas. Thank you SO much for sending me on this trip.

Sincerely,
Kate Hagans, *Camp Participant*



thank you

Dear Lane-Scott,

Thank-you for sponsoring the Reserve Grand Champion Senior Electric award for the 2010 Lane County Fair. Your support in the 4-H electric project is truly appreciated.

Sincerely,
Liz Heath

Dear Lane-Scott,

Thank you for all the opportunities I have been blessed with while in Washington, D.C. This trip will be the highlight of my summer! Thank you again for this amazing experience!

Sincerely,
John Clarke, *Youth Tour Participant*



Thank You

Dear Lane-Scott,

Thanks for buying my pig!

Sincerely,
Colton Borell

Dear Lane-Scott,

Thank you very much for giving me the opportunity to go on this trip! I am having so much fun and making lots of new friends! There is so much to see here and I'm pumped that I get to see it!

Sincerely,
Sarah Mulville, *Youth Tour Participant*

Dear Lane-Scott,

Thank you for purchasing my pig at the Lane County fair. My premium money will be used to purchase my animals for next year. Thanks for supporting Lane County 4-H and the fair!

Sincerely,
Kate Hagans

Dear High Line Services,

Thank you so much for buying my reserve market heifer and sponsoring the electric award at the Lane County Fair. I used my electric car for this project. You are greatly appreciated for all you do for the fair.

Sincerely,
Seth Shapland



Thank You

Dear Lane-Scott,

Thank you for taking the time to talk to me about going on this trip! I am having a great time and am learning a lot. I love this trip so much that I ran to be the Kansas girl representative for

Dear High Line Services,

Thank you for sponsoring the Grand Champion Obedience award for the 2010 Lane County Fair dog show. Your support in the 4-H dog project is truly appreciated.

Sincerely,
Liz Heath