

LANE-SCOTT CONNECTIONS

P.O. Box 758, 410 S. High St., Dighton, KS 67839
Phone 620-397-5327

IN CASE OF AN OUTAGE!!!

When calling Lane-Scott Electric Cooperative after regular business hours, Cooperative Response Center, Inc. (CRC), a 24-hour customer contact center and central alarm monitoring station based out of Austin, Minnesota with a regional center in Dunlap, Tennessee, will answer your call. CRC, formed by 19 member electric cooperatives in the upper Midwest in 1992, serves 140+ members and customers nationwide, and is working as an extension of Lane-Scott Electric Cooperative.

Using a combination of telephone and computer technology, CRC and Lane-Scott have established a seamless connection which enables a CRC Customer Service Representative (CSR) after hours to identify your account, answer your questions, pinpoint your outage, and if necessary, dispatch the appropriate line crew.

To place an inquiry or report an outage after regular business hours, call 620-397-5327 or 800-407-2217. You will hear, "Thank you for calling Lane-Scott Electric Cooperative, your Touchstone Energy Cooperative." An available Customer Service Representative (CSR) will ask you basic information to verify and help locate your account to proceed with your after-hours needs. If you called to report an outage, after you receive confirmation your outage call is complete, the outage is then turned over to a dispatch team that will contact a line crew immediately.

During peak storms, you may be forwarded to an automated Interactive Voice Response (IVR) call processing system where you will hear a series of recordings directing you to press your phone keypad to complete your outage call.

LANE-SCOTT ELECTRIC COOPERATIVE, INC. MAKES PAYING YOUR ELECTRIC BILLS EASY!

Lane-Scott's new **AUTOPAY** option allows the amount of your monthly electric bill to be automatically deducted from your bank account. There's no check to write, no payment to mail, no more forgetting to pay - and, best of all, **AUTOPAY WILL COST YOU NOTHING!** In fact, you will save money and time - no check writing costs, no postage expense, and more time for you!

For more information or to request an **AUTOPAY** authorization form, please call the co-op at (620) 397-5327 or 1-800-407-2217.

Lane-Scott Electric Cooperative Newsletter

Telephone 397-5327
Owned & Published by
The Lane-Scott Electric
Co-op, Inc.
P.O. Box 758
410 S. High St.
Dighton, KS 67839

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In Case of Outage

If your electricity is off for more than a few minutes, call Dighton, 1-800-407-2217. Office hours 8:00 a.m. to 12:00 noon and 1:00 p.m. to 5:00 p.m. After hours calls will be answered by the dispatch and forwarded to standby personnel.

**After Hours & Weekends Call:
1-800-407-2217**

24-Hour Electrician Emergency Service

If you are without electricity, or have an electrical emergency on your side of the meter, we have a master electrician on staff available 24 hours a day. To request after-hours electrician service, call the following number:

1-800-407-2217

Adam Sheldon Attends Colorado Energy Seminar

Adam Sheldon, Healy, participated in the annual "Energy Seminar" in Steamboat Springs, CO, July 20-26. The trip was sponsored by Lane-Scott Electric Cooperative. He is the son of Burl and Barbara Sheldon.

The purpose of the seminar is to acquaint students with the structure of cooperatives and teach them the importance of electricity in their lives.

The students formed a canteen cooperative, elected a board of trustees, and appointed a general manager.

Among highlights of the seminar was a tour of a working coal mine and power plant in northwest Colorado, viewing science experiments by faculty of the U.S. Air Force Academy, and watching electrical safety demonstrations.

The students also enjoyed dances, games, tours of Steamboat Springs, a pool and pizza party, and a gondola ride to the top of Mt. Werner.

Twenty Kansas and Oklahoma students joined about 55 other students from Colorado and Wyoming at the seminar.



Adam Sheldon

JUNIOR BOARD OF TRUSTEES TRAVEL TO WOLF CREEK NUCLEAR PLANT

On July 24, 2002 the Lane-Scott Junior Board of Trustees traveled to the Wolf Creek Nuclear Plant at Burlington, Kansas. The tour started at the Dwight D. Eisenhower Learning Center just outside of the Wolf Creek Nuclear Plant. While at the learning center actual working models of the generation of electricity by nuclear power was demonstrated and an actual model of the control room was also available for us to see. Due to security measures we were not able to tour the actual plant but did get a first hand look at the armed guards as well as viewing the holding lake behind the plant where the water is cooled. The Coffey County Lake is the holding lake and is also an attraction for very good fishing we were told.

All eight members of the board were in attendance along with Bruce McAntee, Journeyman lineman and Earl Steffens, General Manager. An added bonus was Bruce's brother Doug, employed by Wolf Creek Nuclear for 10 years stopped by to visit and give us a few more particulars of the operations of the nuclear plant. Thanks to Doug for taking time to stop.

Our next stop was at the Coffey County Museum and the traveling Smithsonian exhibit of Yesterday's Tomorrows: Past Visions of the American Future. This proved to be very interesting along with the Coffey County Museum that has many excellent displays.

I feel this was educational and something that many of these young people wouldn't have had the opportunity to see without the help of Lane-Scott Electric Cooperative. Youth is the future of this great nation, we must do all we can to inspire them and give them opportunities to learn.

Lane-Scott Electric Cooperative

is your supplier for all your electrical needs. Our resale department has a full line of electrical supplies for commercial, residential and irrigation.

We have electricians on staff as well as heating and air conditioning technicians.

Call 620-397-5327 or 800-407-2217 or stop by our office at 410 South High for any questions or needs that you might have.

A New Era

No matter how you define it, electric cooperatives are good for America. We provide at-cost power, reliably and affordably, to businesses and individuals alike. That's the way it's been for decades, and that's the way it will stay.

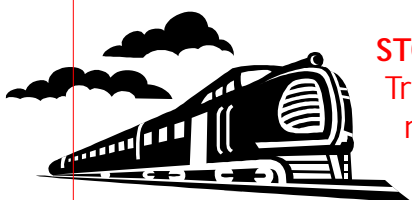
Now, electric cooperatives across the United States are coming together in a nationwide alliance called TOUCHSTONE ENERGY®. We're not changing our name, our ownership, or our commitment to you.

Your business and your voice are still very important to us. As a TOUCHSTONE ENERGY® partner, we'll be sharing ideas and advanced technologies while we continue our dedication to businesses and individuals in the communities we serve.

TOUCHSTONE ENERGY®, it's the definition of what service should be.

LANE-SCOTT ELECTRIC COOPERATIVE

A Touchstone Energy® Cooperative 



STOP - LOOK - LISTEN

Trains can cross rural roads at any time.

Be alert!

Keep the Power of Electricity in its Place



Accidental contact with electricity usually results in serious life threatening injuries, even death. Such occurrences can be minimized if the following precautions are taken when working near powerlines:

- Assume all overhead and downed powerlines are live and dangerous.
- Keep objects at least 10 feet away from powerlines.
- Inspect surroundings before operating equipment to avoid interference with powerlines.
- Do not attempt to raise or move powerlines.
- Call your local electric cooperative before you dig to avoid contact with buried powerlines.
- Report any damaged electrical equipment or downed lines to your local electric co-op immediately.

Electrical Safety:

Proper Grain Bin Wiring

When building or expanding crop storage facilities, there are several important decisions that must be made well before the equipment is purchased and construction begins. Several of these decisions involve the use of electric energy in serving large motors, planning for overhead or underground wiring, and locating grain bins the proper distance away from overhead lines.

To ensure safety as well as wise resource investment, use the following checklist as a guide and allow for enough lead time to properly design the entire construction. Also, be sure to talk with your electric power supplier early in the planning process in order to make energy-smart and safe decisions.

Checklist:

- Was the system installed by a licensed electrician?
- Is all electrical equipment dry and free of corrosion?
- Are all conductors (wires), fuses and circuit breakers of the proper size and type?
- Are all outlets, switches and other devices surface-mounted for easy inspection and maintenance?
- Do all motor circuits have disconnects located within sight of the motor?
- Do motors have correctly sized overcurrent protection and are they rated for farm duty?
- Does each motor have circuit overload protection?
- Are lights enclosed by globes or guards?

First Aid for Electrical Burns, Shocks

If you or someone you know is burned by electricity, quick first aid can help ease the pain and speed healing.

Run cold water over the burn; don't apply butter, ointment or ice. Apply a sterile bandage to a minor burn to protect it while it heals. If you're not sure how serious the burn is, don't hesitate; see a doctor right away.

If someone receives a shock from electricity, first and most important, do not touch the person if he or she is still in contact with electricity. Use a board or a wooden broomstick to try to knock the source of the shock away from the person. If the shock victim is not breathing, begin cardiopulmonary resuscitation (CPR) right away, and call 911 for help.

Safety For Our Crews

Your electric cooperative is concerned about everyone's safety - yours, and its employees'. Co-op line crews receive continuing professional training in handling electricity safely, as well as other job safety training.

You can help keep electric co-op line crews safe when they're working. When you see a co-op truck alongside the road, slow down! Crews are working to ensure that you receive reliable service. By taking care and watching for crews at work, you can do your part to keep them safe and keep the power on.

7 Steps to Energy Efficiency

1. Caulk and weatherstrip around doors, windows and other wall penetrations.
2. Install foam gaskets behind all electrical outlets and switch plates.
3. Insulate your water heater, being careful not to block the air inlet or flue if it's a gas heater. Some new water heaters state that they should not have a blanket installed. Take a look at your heater before purchasing a water heater blanket.
4. Insulate furnace ducts that go through cold areas such as attics or crawl spaces.
5. Insulate the access panel that leads to your attic.
6. If you have a whole-house fan, cover it from above with an insulated wooden box or seal the opening from below with a weather-stripped wooden panel.
7. Install flow restrictors on showerheads.

Earth-Sheltered Homes Still Need Air Conditioning

If you are considering building an earth-sheltered home, don't forget the air conditioning.

"Although an earth-sheltered home requires much less air conditioning than a conventional home, a small air conditioner is necessary to control humidity, internal heat gain and solar heat gain through windows," said Doug Walter, president of the Kansas Building Science Institute, Manhattan.

Appliances, lights and household activities such as cooking and baking generate heat and moisture that must be removed.

Exposed walls are also a source of heat gain because they often contain large amounts of glass. Even well-shaded windows admit heat by conduction, infiltration and indirect radiation.

"As soil temperatures rise during the summer, the cooling effect of the soil diminishes," Walter said. "By late summer, little or no heat will be transferred to the soil."

As a rule of thumb, an earth-sheltered home will require 12 to 15 Btu of cooling capacity per square foot of floor area. If you plan to install central air conditioning, you should be aware that the smallest capacity air conditioner available is about 18,000 Btu per hour.

Don't Be a Path to the Ground!

Overhead power lines carry extremely high levels of current and have no protective insulation. Any object that provides a conductive path from the line to earth can carry a lethal flow of electricity.

