

Lane-Scott CONNECTIONS

A Touchstone Energy® Cooperative 

P.O. Box 758, 410 S. High Street, Dighton, KS 67839 • Phone 620-397-5327 • www.lanescott.coop

December 2008



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In Case of Outage

If your electricity is off for more than a few minutes, call 1-800-407-2217. Office hours 8 a.m. to 5 p.m. After hours calls will be answered by the dispatch and standby personnel.

24-Hour Electrician Service

If you are without electricity, or have an electrical emergency on your side of the meter, we have a master electrician on staff available 24 hours a day.

Safety Tips for Heating Season

"As sunlight hours dwindle and give way to chilly winter days, people are turning to auxiliary heat sources," said State of Kansas Climatologist Mary Knapp.

"Whether this heat source is an old-fashioned wood stove or a modern furnace, if it involves combustion, it brings the risk of carbon monoxide," said Knapp.

Carbon monoxide is an odorless, colorless, toxic gas that results from the incomplete combination of oxygen and carbon during combustion. The climatologist said some common sources are: unvented gas or kerosene

space heaters; leaking furnaces or fireplaces, back drafts from gas water heaters, stoves or generators; or exhaust from vehicle engines.

"Make certain that any heat source is properly maintained, operated, and ventilated," Knapp said. "When the car's running, keep it away from your building."

"Also, make certain that the chimney is clear and in good shape before lighting that first fire of the season," she added. "A bird's nest blocking the flue can result in more than just a headache."

Thank You Notes to Lane-Scott Electric

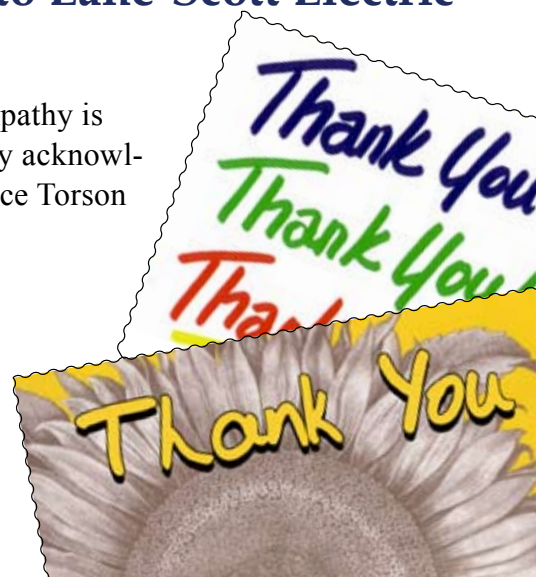
Dear Lane-Scott Electric,

Your kind expression of sympathy is deeply appreciated and gratefully acknowledged by the family of Mary Alice Torson McGillivray.

*Sincerely,
The McGillivray Family*

Dear Lane-Scott Electric,

Thank you for supporting the Ness County 4-H program in 2007-2008.



Kansas Cold Weather Rule Summary

November 1 - March 31

Member Responsibilities

- Agree to pay 1/12 or the overdue amount of their bill, plus 1/12 of their current bill, all disconnection and reconnection fees, and applicable deposit (deposit to be spread evenly over the length of plan), and agree to pay the remainder in equal payments over the next 11 months; or
- Other payment plan as negotiated with company (can be less than 12 months); and
- Must pay future bills in full while paying off the overdue amount.

Member Must Not

1. Violate any rule that affects the safety of the member, other persons, or the utility's delivery system;
2. Bypass meter;
3. Misrepresent identity to obtain or retain service; and
4. Tender NSF check as initial or installment payment and not cure the insufficient payment within 10 days after NSF letter is mailed.

Under 1, company can disconnect member immediately.

Under 2 and 3, company can disconnect, regardless of temperature, 48-hours after tagging door or making phone call to member.

Under 4, company must send NSF letter giving 10 days to cure NSF check, then disconnect is allowed regardless of temperature.

Company Responsibilities

A 48-hour window required where temperature will remain above 35° F.

In first 24 hours, company must call or tag door of member notifying them of disconnect

next day.

On the second day (day of disconnect), company must receive forecast that temperature will remain above 35° F for 24 hours, before disconnect can be worked. If forecast indicates temperature will fall below 35° F, disconnect must be canceled and company must wait for new 48-hour window.

Company must inform member they have the right to enter a level payment plan for arrear paid thru an initial payment and equal installments over 11 months. If member still wants plan with fewer months, document that 12 months was offered to and refused by member. Plans with fewer than 12 months are considered to be CWR plans.

Default of Plan

1. Member must pay cash or money order to cure a NSF check within 10 days of NSF letter issued or will be in default of payment plan.

2. Outside of the CWR plan (April 1 through Oct. 31), a member who defaults on a CWR plan is not eligible for another payment plan until the pay all arrearages from prior CWR plan.

3. Inside of the CWR period, a member who defaults on a CWR plan is eligible for a new CWR plan after making initial payment of at least 1/12, as explained above under Member Responsibilities.

Renegotiation of Payments

If member receives lump sum assistance (i.e. LIEAP), the member is encouraged to renegotiate their CWR payments.

Statement of Nondiscrimination

Lane-Scott Electric Cooperative, Inc. has filed with the Federal Government a Compliance Assurance in which it assures the Rural Utilities Service that it will comply fully with all the requirements of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975 and the Rules and Regulations of the Department of Agriculture issued thereunder, to the end that no person in the United States shall, on the grounds of race, color, or national origin be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination in the conduct of its program and the operation of its facilities.

Under this assurance, this organization is committed not to discriminate against any person on the grounds of race, color or national origin in its policies and practices relating to applications for service or any other policies and practices relating to treatment of beneficiaries and participants including rates, conditions and extension of service, use of any of its facilities, attendance at and participation in any meetings of beneficiaries and participants or the exercise of any rights of such beneficiaries and participants in the conduct of the operations of this organization.

Any person who believes himself, or any specific class of individuals, to be subjected by this organization to discrimination prohibited by Title VI of the Act and the Rules and Regulations issued thereunder may, by himself or a representative, file with the Secretary of Agriculture, Washington, D.C., 20250 or the Rural Utilities Service, Washington, D.C., 20250 or this organization, or all, a written complaint. Such complaint must be filed not later than 180 days after the alleged discrimination, or by such later date to which the Secretary of Agriculture or the Rural Utilities Service extends the time for filing.

Identity of complainants will be kept confidential to the extent necessary to carry out the purpose of the Rules and Regulations.