

October
2003



Lane-Scott Electric Cooperative

LANE-SCOTT CONNECTIONS

P.O. Box 758, 410 S. High St., Dighton, KS 67839
Phone 620-397-5327

Lane County Dispatch to Provide Service for Lane-Scott Electric Cooperative, Inc.

The Board of Directors voted to have the local Lane County Sheriff's office provide dispatch service for Lane-Scott Electric Cooperative, Inc. effective September 1, 2003.

There have been a number of members who have expressed concern as to "why are we calling Minnesota for our dispatch service"; "we have a local dispatch, why aren't we using it", "the dispatcher has no idea where Utica, Kansas, is at" and a number of members didn't like not talking to a human.

The members have voiced their concern and the board and management have listened.

Lane-Scott Electric Cooperative, Inc. is

working with the local dispatch to provide training to help both the members and our employees communicate the information needed in an outage or emergency situation.

The Lane County Sheriff's Office, run by Sheriff Don Wilson, has the following dispatchers currently staffed by his office: Mary Eitel, Karen Barnett, Dellene Proctor, Ron Musselwhite, Tina Barton and Julia Slater.

If you have an outage you will call the Lane-Scott Electric Cooperative, Inc. numbers; either 800-407-2217 or 620-397-5327. This will ring directly into the dispatcher's office and they will take your call.

Please! No attachments on poles

All too often our crews see garage sale signs or other signs tacked onto our electric poles. We have also found clotheslines, fences, wires, etc., attached onto our poles.

This creates a very hazardous situation for our linemen who must climb these poles. If a gaff on the lineman's hooks hits a metal nail or tack, it could cause him to fall and possibly severely injure himself. Nails and tacks can also cause a hole in the lineman's rubber gloves. Even a tiny pinhole in a lineman's rubber gloves makes the gloves totally ineffective and could cause the lineman to become electrocuted.

Safety codes also dictate that we cannot let you attach your own wiring system onto cooperative poles. This does include electric fence wire.

You must realize that many times when our linemen are on outages, it is after dark and may be raining or snowing. It's hard to see what is on a pole and normally the truck spotlights are shining up at the top of the pole, not toward the bottom. When the linemen find the problem and get out to climb the pole, they can't see if there is a nail on the pole or not.

In view of these safety considerations, our staff will notify consumers of any unsafe attachments to our poles and ask that they be removed immediately. If you know of any unsafe attachments, please remove them immediately, instead of waiting to be contacted. We appreciate your assistance in this matter.

Lane-Scott Electric Cooperative Newsletter

Telephone 397-5327

Owned & Published by
The Lane-Scott Electric
Co-op, Inc.

P.O. Box 758

410 S. High St.

Dighton, KS 67839

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In Case of Outage

If your electricity is off for more than a few minutes, call Dighton, 1-800-407-2217. Office hours 8:00 a.m. to 5:00 p.m. After hours calls will be answered by the dispatch and forwarded to standby personnel.

**After Hours & Weekends Call:
1-800-407-2217**

24-Hour Electrician Emergency Service

If you are without electricity, or have an electrical emergency on your side of the meter, we have a master electrician on staff available 24 hours a day. To request after-hours electrician service, call the following number:

1-800-407-2217

October - National Cooperative Month

October is National Cooperative Month. Even though you are served by a cooperative, perhaps there are some things you do not know about cooperatives.

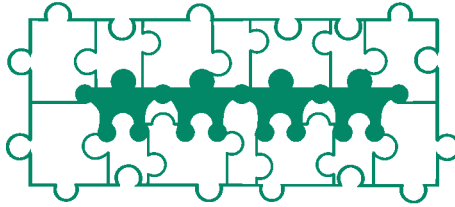
◆ Cooperatives are member-owned and democratically controlled enterprises, created and used by their member-owners to provide goods and services. A co-op operates for the benefit of its member-owners. Across America, 120 million people are finding solutions to community needs by forming cooperative businesses. This means cost savings, less risk and more choices for America's consumers and producers.

◆ Today, there are more than 48,000 cooperatives in the United States generating in excess of \$500 billion in economic activity.

◆ About 30% of farmers' products in the U.S. are marketed through cooperatives.

◆ More than 20 cooperatives have annual sales in excess

COOPERATIVES



Businesses People Trust

of \$1 billion, including Land O'Lakes, Inc., Ocean Spray and ACE Hardware.

◆ Credit unions have over 76 million members and assets in excess of \$100 billion.

◆ Electric cooperatives operate nearly half of the electric distribution lines in the U.S. and provide electricity for 34 million people – that's more than 1 in 10 Americans.

◆ There are approximately 1 million cooperative housing units serving households with a range of income levels and housing needs.

◆ Food cooperatives have been innovators in the marketplace in the areas of unit pricing, consumer protection and nutritional labeling.

◆ Retailer-owned food and hardware cooperatives make it possible for hundreds of independent store owners to successfully compete with large chains.

**Don't Forget
to Change
Your Clocks
October 26th!**



Fall Back An Hour In Fall

- ✓ CHANGE THE BATTERIES IN ALL SMOKE DETECTORS.
- ✓ HAVE A PROFESSIONAL CHECK YOUR FIRE EXTINGUISHERS.

FOR YOUR FAMILY'S SAFETY, DO NOT DELAY.

Have a SAFE
and
Happy
Halloween!
Friday, October 31



Why Insulation Is a Good Idea

Insulation may not be one of those things you spend much time thinking about, but its benefit makes it a very important element of your home.

Here's why:

"A good insulating material slows the flow of heat transferred in three ways: conduction, convection and radiation," said Richard B. Hayter, director of Engineering Extension at Kansas State University.

Conduction is the transfer of heat

through solid materials; **convection**, the transfer of heat through a gas, such as air; and **radiation**, the transfer of heat by electromagnetic waves requiring neither a gas nor a solid for movement.

"Typically, individuals think of a good insulator as one that reduces conduction," Hayter said. "However, other transfer methods can play an important role."

Most insulation such as cellulose, fiberglass and rigid foam used in housing relies on small (in some cases microscopic) dead

air spaces within the insulation to slow the flow of heat.

However, other forms of insulation are becoming common in housing.

"Reflective insulations slow the flow of heat by reducing radiation," said Hayter. "To be effective, the reflective side of both single- and multiple-layer reflective insulations must face an open, dead air space."

When installed in contact with other building materials, reflective insulation will not slow the flow of heat.